united nations relief and works agency for palestine refugees in the near east
overview of presentation

• An introduction to UNRWA and its operations
• Overview of Palestine refugee needs
• Overview of procurement spend
• Strategic priorities for 2016 and beyond
• Subsidiary organ of the UN General Assembly, established 1949. Operations began on 01 May 1950

• Provides direct service delivery (education, health, relief, social services, protection) to approx. 5.4 million registered refugees in 58 camps across Jordan, Lebanon, Syria, Gaza and West Bank.

• One of the largest UN programmes with 30,000 staff and an annual expenditure of approx. US $1.24 billion (2015)
Operations comprise:

• Regular Programmes: Schooling, Primary Health Care, Social Safety Net support to the poorest, Microfinance, Environmental Health.

• Projects: Shelter rehabilitation, infrastructure improvement.

• Humanitarian interventions: Food and cash, Cash for Work, Education in Emergencies, Emergency Shelter.
strategic priorities

THE GLOBAL GOALS
For Sustainable Development

1. No Poverty
2. No Hunger
3. Good Health
4. Quality Education
5. Gender Equality
6. Clean Water and Sanitation
7. Renewable Energy
8. Good Jobs and Economic Growth
9. Innovation and Infrastructure
10. Reduced Inequalities
11. Sustainable Cities and Communities
12. Responsible Consumption
13. Climate Action
14. Life Below Water
15. Life on Land
16. Peace and Justice
17. Partnerships for the Goals
UNRWA

**Refugees**
- **Jordan:** 2M
- **Gaza:** 1.2M
- **West Bank:** 754k
- **Syria:** 517k
- **Lebanon:** 447k

**Expenditure**
- **Jordan:** $137M
- **Gaza:** $440M
- **West Bank:** $142M
- **Syria:** $134M
- **Lebanon:** $184M

**UNRWA Services**
- **Health staff**
  - **Jordan:** 735
  - **Gaza:** 1,201
  - **West Bank:** 698
  - **Syria:** 392
  - **Lebanon:** 353
- **Health care facilities**
  - **Jordan:** 24
  - **Gaza:** 22
  - **West Bank:** 42
  - **Syria:** 23
  - **Lebanon:** 27
- **Education staff**
  - **Jordan:** 5,301
  - **Gaza:** 9,348
  - **West Bank:** 2,804
  - **Syria:** 2,523
  - **Lebanon:** 1,926
- **Schools**
  - **Jordan:** 117K
  - **Gaza:** 245
  - **West Bank:** 245
  - **Syria:** 82
  - **Lebanon:** 69
- **Pupils**
  - **Jordan:** 124
  - **Gaza:** 396
  - **West Bank:** 211
  - **Syria:** 133
  - **Lebanon:** 129
- **Sanitation services**
  - **Jordan:** 6,920
  - **Gaza:** 1,216
  - **West Bank:** 4,441
  - **Syria:** 3,454
  - **Lebanon:** 3,006
- **Sanitation labourers**
  - **Jordan:** 129
  - **Gaza:** 186
  - **West Bank:** 97
  - **Syria:** 183
  - **Lebanon:** 186

**Operations**
- **Total staff**
  - **Jordan:** 47%
  - **Gaza:** 50%
  - **West Bank:** 53%
  - **Syria:** 53%
  - **Lebanon:** 45%

**HQ**
- **Total staff:** 493
UNRWA's Procurement and Logistics Division (PLD) is responsible for the end to end procurement and supply chain management of all goods and services required to support UNRWA’s operation to approx. 5.4 million registered refugees in:

- 58 camps
- 685 schools
- 125 primary health centres
Headquarters in Amman carries out most of the international procurement activities.

The Field Offices manage most of the downstream linkage of the supply chain in addition to local procurement activities.
## UNRWA Procurement Spend - 2015

<table>
<thead>
<tr>
<th>Area</th>
<th>Goods and Services Procured by UNRWA</th>
<th>Total ($ US)</th>
</tr>
</thead>
</table>
| Construction | • Building  
• Engineering  
• Maintenance of premises                                                                                  | 109,416,901  |
| Food       | • Pulses, Wheat Flour, Rice  
• Sugar, Canned Meat and Fish  
• Milk, Dry and Fresh food                                                                  | 84,923,586   |
| Services   | • Editorial, Design & Graphic  
• Education & Training Services  
• Financial & Insurance Services, Healthcare Services  
• Management, Business Professionals & Administrative Services  
• Security & Safety Services  
• Transportation, Storage & Mail Services  
• Travel, Food, Lodging                                                                 | 45,691,117   |
| Health     | • Pharmaceutical Products  
• Laboratory, Measuring, Observing & Testing Equipment  
• Medical Equipment, Accessories & Supplies                                                                 | 22,762,774   |
Procurement & Logistics Division

Navigate to www.unrwa.org/procurements
Welcome to the UNGM
1. Increase access to affordable quality assured drugs

2. Smart partnering solutions that add value

3. Transition from Food to Voucher

4. More strategic decision making via the ERP

5. New e-procurement system called In-Tend – linked to UNGM
Procurement & Logistics Division
2015 -2016 Strategies

PLEASE FEED A PALESTINE REFUGEE CHILD AND THEIR FAMILY THIS RAMADAN

#GIFTOFHOPE

Gifts are 100% secure
Thank you
Syukran jazeelan
Tusind tak