

OVERVIEW OF THE UN SYSTEM

& PROCUREMENT PROCEDURES

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A. Overview of the United Nations Procurement System

UN Procurement System

UN Procurement Division Statistics

B. Overview of the UN Procurement Procedures

C. Questions



A. Overview



A.1 UN System of Organisations





Overview

- The United Nations is not a single organisation, it is made up of a variety of organizational entities:
 - Funds & Programmes
 - Specialised Agencies,
 - Secretariat: UNHQs, Offices Away From Headquarters, commissions, tribunals and field peacekeeping missions.
- Each organization has a distinct and separate mandate covering the political, economic, social, scientific, humanitarian, and technical fields.
- Each organisation is a market in itself different functions, characteristics and requirements



The United Nations System

| | | | for nerogena | | for bocidi beveloy | arrene | |
|--|---|--|--|--|---|--|--|
| | Programmes and Funds UNCTAD United Nations Conference | | UNICEF United Nations Children's | Fund | UNSSC United Nations System Staff College | | |
| UN Principal | | | UNODC United Nations Office on I | Drugs and Crime UNU United Nations | | University | |
| Organs | | on Trade and Development ITC International Trade Centre | UNRWA ¹ United Nations Relief on for Palestine Refugees in the Nex | | | 5 | |
| General | Caladdiana Badian | (UNCTAD/WTO) UNDP United Nations Development Programme | UN-Women United Nations Entity | y for Gender Equality | UNAIDS Joint United Nations Programme on HIV/AIDS UNISDR United Nations International Strategy for Disaster Reduction | | |
| Assembly | | | and the Empowerment of Warn WFP World Food Programme | en | | | |
| | committees . | UNCOF United Nations Capital | | | UNOPS United Nations Office for Project Service | | |
| Security | Disormament Commission | Development Fund • UNV United Nations Volunteers | Research and Training | | | 1.4 | |
| Council | | | UNICRI United Nations Interregion and Justice Research Institute | nal Crime | Related Organizations | | |
| | International Low Commission UN Standing committees | EP United Nations Environment Programme | | | | Preparatory Commission for the Nuclear Test-Ban Treaty Organization | |
| | and ad hoc bodies | FPA United Nations Population Fund | for Disarmament Research | | | Alomic Energy Agency | |
| Economic and | | | | | OPCW Organisatio | | |
| Social Council | |) | | | of Chemical We | | |
| | Subsidiary Bodies | Military Staff Committee | Advisory Subsidiary Body | | WTO ³ World Trade | Organization | |
| Secretariat | Counter-terrorism committees | Peocekeeping operations and political missions | UN Peacebuilding | | | INCLUSION AND ADDRESS CO. | |
| | International Criminal Tribunal far Rwanda (ICTR) | Sanctions committees (ad hoc) | Commission | Specialized A | | IMF International Monetary Fund | |
| | International Criminal Tribunal | Standing committees and | | ILO International Labo | | ICAO International Civil Aviation Organization | |
| (half and a set | for the former Yugoslavia (ICTY) | ad hac bodies | | FAO Food and Agric. of the United Natio | | IMO International Maritime | |
| International Court of Justice | | _ | | UNESCO United Not | ions Educational | Organization | |
| Cour of Junice | | * | | Scientific and Cult | | ITU International | |
| | | Real and Constants | Colt on Backton | WHO World Health C | Organization | Telecommunication Union | |
| Trusteeship | Functional Commissions | Regional Commissions | Other Bodies | World Bank Group | P | UPU Universal Postal Union | |
| Council ⁵ | Crime Prevention and Criminal Justice | ECA Economic Commission for Africa | Committee for Development Policy Committee of Experts on Public | | l Bank | WMO World Meteorological Organization | |
| | Norcolic Drugs | ECE Economic Commission for Europe | Administration | for Reconstruction | on and Development | WIPO World Intellectual Property | |
| NOTES: | Population and Development | ECLAC Economic Commission for Latin America and | Committee on Non-Governmental | IDA International Association | Development | Orgonization | |
| UNRWA and UNDR report only to the General Assembly. Social Development | | the Caribbean | Organizations Permanent forum on Indigenous Issues | | IFAD In | | |
| 2 IAEA reports to the Security Council and the General Assembly. | Statistics | ESCAP Economic and Social | United Nations Group of Experts | MIGA Multilatero | | for Agricultural Development | |
| 3 WTO has no reporting abilgation Status of Warnen | | Commission for Asia and | on Geographical Names | MiGA Multilatero Guarantee Age | | UNIDO United Nations Industrial Development Organization | |
| to the General Assembly (GA) but contributes on an address basis to | Sustainable Development | the Pacific | Other sessional and standing committees and expert, ad hac | ICSID Internations | | UNWTO World Tourism | |
| GA and ECOSOC work inter alia on finance and developmental issues. | United Nations Forum on Forests Commission for Western Asia | | and related bodies | for Settlement of | Investment Disputes | Organization | |
| 4 Specialized opencies are autonomous organizations working with | | | | | | | |
| the UN and each other through the coordinating machinery of | Departments and Offices DM Department of Management | | OHCHR Office of the United Nations | | UNODA Office | for Disannament Affairs | |
| ECOSOC at the intergovernmental level, and through the Chief Executives Board | | DPA Department of Political Affairs | High Commissioner for Humon Rights | | UNOG United Nations Office at Geneva | | |
| for Coordination (CEII) at the inter-secretoriat level. This section is listed in order of estab- | Secretory General | DPI Department of Public Information | M | OIOS Office of Internal Oversight Services | | UN-OHRLLS Office of the High Representative | |
| Edward of these organizations as specialized | DESA Deportment of Economic | DPKO Department of Peocekeeping | OLA Office of Legal Affairs | | for the Least Developed Countries, Landlocked Developing Countries and Small Island | | |
| agencies of the Unified Nations. | and Social Affairs | Operations | OSAA Office of the Special | Adviser on Africa | Developing C | commes and small Island | |

5 The Trusteenhip Council suspended operation on 1 November 1994 with the Inde-pendence of Polos, the last remotining United Nations Trust Tentiony, on 1 October 1994.

DGACM Department for General Assembly

DFS Department of Field Support

and Conference Management

Operations

DSS Department of Safety and Security

- OCHA Office for the Coordination
- OSAA Office of the Special Adviser on Africa

UN-HABITAT United Nations Human

UNHCR Office of the United Nations High Commissioner

Settlements Programme

for Refugees

OSRSG/CAAC Office of the Special Representative of the Secretary-General for Children and Armed Conflict

UNITAR United Nations Institute for Training and Research

UNRISD United Nations Research Institute for Social Development

Developing States

UNON United Nations Office at Nairabi

UNOV United Nations Office at Vienna



United Nations Development Programme (UNDP)

Major goods/services: Telecommunications, electrical, laboratory and agricultural equipment, Medical supplies and equipment, Water supply systems, Pharmaceuticals, Educational, training and social services

United Nations Children's Fund (UNICEF)

Major goods/services: Vaccines/biologicals, Pharmaceuticals, Educational supplies Medical supplies and equipment, Water and sanitation, Bed nets

World Food Programme (WFP)

Major goods/services: Food, Transport, Warehousing and Logistics, Vehicles, IT Equipment, Communication Equipment

UN Funds & Programmes



Food and Agriculture Organization (FAO)

Major goods and services: Chemicals, Grain mill products, starches & starch products, Agricultural produce, Machinery, special purpose, Transport equipment, Animals and animal products

World Health Organization (WHO)

Major goods and services: Pharmaceutical products & Vaccines, Xray/Radiological apparatus, Administrative supplies, office furniture, Laboratory supplies, equipment and instruments, Medical and surgical equipment, Transport, HIV Test Kits, Dental instruments and appliances

UN Specialized Agencies



Useful General Addresses

www.iaea.org www.ilo.org www.intracen.org www.unesco.org www.unfpa.org www.unfpa.org www.unhcr.ch www.unicef.org www.unido.org www.unops.org www.undp.org

www.un.org

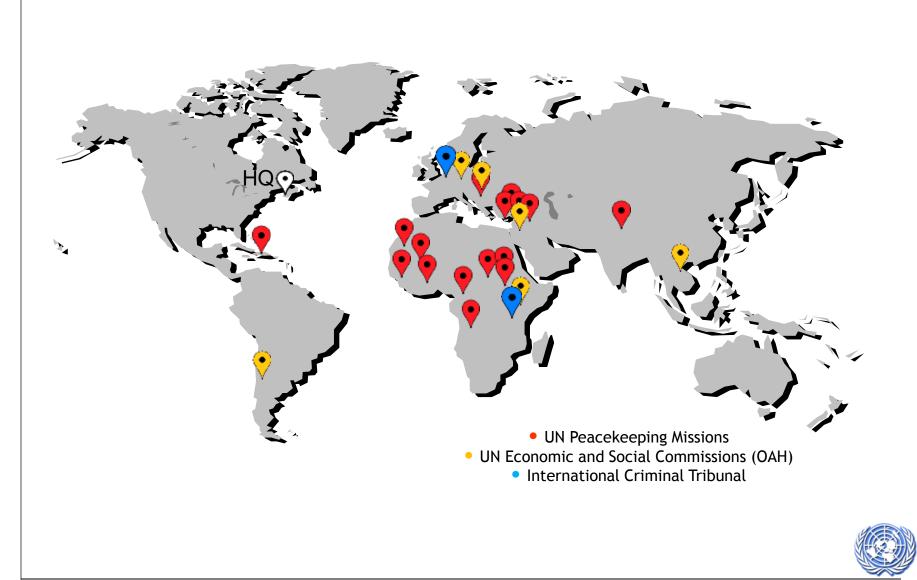
www.unrwa.org www.wfp.org www.wipo.int www.fao.org www.itu.int www.ifad.org www.uneca.org International Atomic Energy Agency International Labour Organisation International Trade Centre UN Educational, Scientific and Cultural Organization UN Populations Fund UN High Commissioner for Refugees UN Children's Fund UN Industrial Development Organisation UN Office for Project Services UN Development Program

UN Secretariat

UN Relief and Works Agency World Food Programme World Intellectual Property Organisation Food and Agricultural Organization International Telecommunications Union International Fund for Agricultural Development United Nations Economic Commission for Africa



The United Nations Secretariat - Area of operation





Overview

EACH ORGANISATION.....

- has its own specific requirements for goods and services
- may conduct its own procurement activities
- follows, in general, common principles for procurement rules and regulations
- constitutes a separate and distinct customer/partner
- has its own tempo, portfolio, specific characteristics

YOU MUST LEARN ABOUT IT







A.2 Statistics (UN Procurement Division)



New York HQs and Field Missions: types of Goods and Services

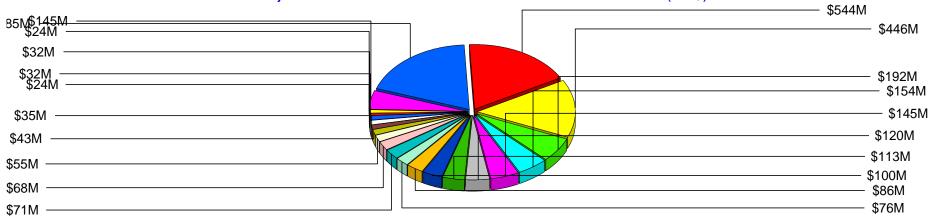
- Air Transportation Services
- Chemical & Petroleum Products
- Telecommunication Equipment & Services
- Food Rations & Catering Services
- Motor Vehicles/Parts & Transportation
 Equipment
- Computer Equipment and Services
- Logistics & Freight Forwarding
- Prefabricated Buildings

- Inspection & Related Services
- Architecture, Engineering & Construction Related Services
- Electrical Apparatus & electronic component
- Real Estate Lease & rental
- Banking & Investment
- Security Equipment
- Pharmaceutical products and vaccines



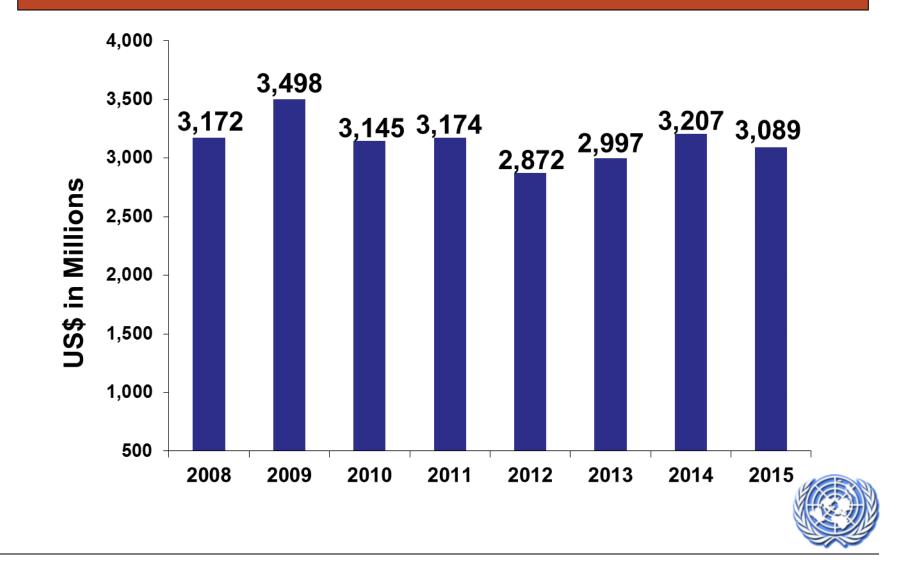
Medical Equipment

Procurement Division Major Goods and Services Purchased in 2015 in Millions (US\$)



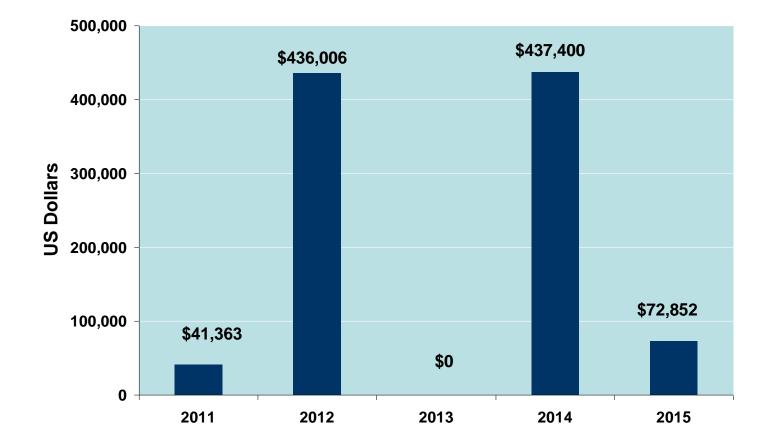
| Air Transportation Sorvices | \$585M | 18.9% |
|---|----------|--------|
| Air Transportation Services | | |
| Chemical & Petroleum Products | \$544M | 17.6% |
| Food Rations/Catering Services | \$446M | 14.4% |
| Freight Forwarding & Delivery Services | \$192M | 6.2% |
| Architecture, Engineering & Construction Related Services | \$154M | 5.0% |
| Telecommunication Equipment & Services | \$145M | 4.7% |
| Rental & Lease | \$120M | 3.9% |
| Computer & Information Technology Related Services | \$113M | 3.7% |
| Prefabricated Buildings | \$100M | 3.2% |
| Motor Vehicles/Parts & Transportation Equipment | \$86M | 2.8% |
| EDP Equipment and Maintenance Services | \$76M | 2.5% |
| Security & Safety Equipment & Services | \$71M | 2.3% |
| Cleaning & Waste Disposal Services | \$68M | 2.2% |
| Building Management & Maintenance | \$55M | 1.8% |
| Travel and Related Services | \$43M | 1.4% |
| Management Services | \$35M | 1.1% |
| Miscellaneous | \$32M | 1.0% |
| Medical Items, Precision & Measuring Instruments | \$32M | 1.0% |
| Electrical Apparatus; Electronic Components | \$24M | 0.8% |
| Machinery & Parts | \$24M | 0.8% |
| Others | \$145M | 4.7% |
| Total: | \$3,089M | 100.0% |

Procurement Trend of UN/PD 2008-2015





Business Placed with Polish Suppliers with UNPD, 2011-2015 (in US \$)





B. Overview of UN Procurement System Procedure



Common Guidelines for UN Procurement system

Procurement activities of the UN system are based on the following principles:

- The objectives/needs of the UN Organization
- Fairness, integrity & transparency through international competition
- Economy & effectiveness
- Best value for money

These Common Guidelines cover procurement stages from sourcing to execution of a procurement contract.





- Competitive suppliers of previous procurement exercises
- Past performance
- Suppliers of the required goods or services, found on the UN Global Market (UNGM)
- Codification (UNSPSC)
- Automatic tender reference for UN Procurement Division
- Through calls for Expression of Interest (EOI)
- Search of World Wide Web
- Trade Missions, Chambers of Commerce
- Information exchange with other UN Agencies



SAMPLE OF EXPRESSION OF INTEREST (EOI) FORM

To be filled by the Vendor (All fields marked with an '*' are mandatory)

COMPANY INFORMATION

| UN Vendor ID Number**: | UNGM Vendor ID Number*: |
|------------------------|-------------------------|
| Company Name *: | |
| Company Contact *: | |
| Address *: | |
| City *: | |
| Country *: | |
| Telephone Number *: | |
| Fax Number *: | |
| Email Address: | |
| Company Website: | |

We declare that our company fully meets the prerequisites A, B, C, D and E, for eligibility to register with the United Nations as outlined in the paragraph 1 of the EOI INSTRUCTIONS page.

Signature:_____

Name and Title:_____

** If not already registered with UN Procurement Division, please use the following URL to register at United Nations Global Marketplace (UNGM): <u>www.ungm.org</u>. Registration at UNGM is mandatory for responding to this EOI. The following information is available about the registration process.



Date:



Expression of Interest and Types of Solicitation

- Expression of Interest (EOI)
- Request for Quotation (RFQ)
- Invitation to Bid (ITB)
- Request for Proposal (RFP)





Thresholds/Award for types of solicitation

Up to [40,000 USD]

Local, informal, simplified acquisition procedure Requests for Quotation (RFQ)

- Above [40,000 USD] Invitation to Bid (ITB) and Request for Proposal (RFP) Open and formal: advertised (on the web) generally larger shortlist (minimum 6 potential bidders) Public bid opening
- Contract award Contract authority Review and recommendation by independent body for higher value contracts





Bid Evaluation Criteria (not exhaustive list)

- Acceptance of UN payment terms, terms & conditions, contract template, liability, legal capacity, etc.
- Delivery Terms
- Delivery Time
- Technical Requirements
- Recognized International Standards or similar
- Supporting Documentation
- Proven Production Capacity & Financial Strength
- Warranty Conditions
- Appropriate After-sales Service
- Previous Contract References
- Price (life cycle cost)





Common General Terms & Conditions

- UN General Clauses Conditions of Contracts for Goods, Services, Combination, Construction
- Most provisions are common within the UN procurement system, however some provisions may vary in text depending on individual agency requirements.
- Potential suppliers are encouraged to familiarise themselves with the UN Terms & Conditions (UNGCC)
 - Immunity & Privileges
 - Bid and Performance bonds
- UN Supplier Code of Conduct



Practical Tips

<u>General</u>

 Always respond to bid invitations – if you cannot submit an offer, inform accordingly (Annex A)

Bid Preparation

- Study bid documents, conditions and requirements carefully
- Ask for clarification if uncertain
- Ensure that your offer meets ALL bidding requirements
- Technical specifications read carefully and meet minimum requirements
- Quality statements international/national standards

Practical Tips

- Submit bid, catalogues etc. in requested language
- Prepare bid to facilitate work of procurement officer requested format, use submission forms, indicate page number for the required document

Bid Submission

- Meet deadline
- Attend public bid openings

<u>Remember</u>

- Learning process
- At EOI stage if not fully compliant partner with other companies
- Check Contract Award Notices

Contract Award Notices

| N= 188-177773 | ED NATIONS | | | Eı | | | | | |
|------------------------------------|--|---------------------------|---|-----------|-------------------------|-----------------|------------------------------|-----------|--|
| | | Search con | ntract awards | | | | | | |
| Home About UNGM Registration | Title Description | | Pro | ocurement | Divisio | 'n | | | |
| Code of conduct | Reference | | HOME - VENDOR | - | BUSINESS OPPORTUNITIE | s 🔻 AWAR | DS - STATISTICS | ABOUT | |
| Terms & Conditions | Supplier | | ou are here Awards HQ Contracts | | | | AWARDS HQ Purchase Orders | | |
| Tender notices | Award Date between | IQ Contracts HQ Contracts | | | | | | | |
| > Contract awards | Clear All Showing awards 1 to 15 of 2061 | | n the HQ Contracts and the Peacekeeping Contracts web pages, the Peacekeeping Purchase Ord Peacekeeping Contracts | | | | ders | | |
| | | | Year of Start Date | | Month of Start Date Oct | | | - Any - | |
| Centre de connaissances | | | Commodity Group | | ms per page | | | Ally - | |
| UNSPSC | | | - Any - | ✓ 10 | | Reset | | | |
| FAQs | Title | Vendor | | | | | | | |
| Press release | | ROOFTOP VIDEO | /endor Name | | Country | Contract No. | Commodity Group | o Start D | |
| | Animation for Polar Prediction | PRODUCTIONS CC | AVIACON ZITOTRANS A | IR | Russian Federation | PD/C0167/16 | Air Transportation | 01 Octob | |
| w | ww.ungm.or | g | BAKER TILLY VIRC | wv | ww.un.o | rg/De | epts/ptd | Octob | |



Key Features of the UN Secretariat

- Generalist procurement organization
- World wide operation
- Previous procurement principles apply plus "zero tolerance policy"
- Additional provisions for internal control, e.g. post employment and risk management
- Easy registration process (next brief)
- Detailed general and specific information available at: <u>http://www.un.org/depts/ptd/contact.htm</u>

Your commitment – Our Support - Your success !





Bid & Vendor Review

The United Nations Secretariat Procurement Division is committed to the continuous improvement of its operations and relationships with the vendor community.

- Award Review Board
- Senior Vendor Review Committee





Welcome to the United Nations Procurement Division (UNPD)

Welcome to the United Nations Procurement Division's website. To learn more About Us and the many opportunities this site offers please see the key features of each of the above listed options. The menu is specifically designed to meet the increasing demands of Vendors seeking registration and Business Opportunities with the UN. Information about the UN General Conditions of Contract and contract Awards is equally available at this site.

🛃 Top Stories

UNPD launches new website

Thursday, 3 July 2014

The United Nations Procurement Division website is a meeting point for current and http://www.un.org/Depts/otd/unpd-launches-new-website_s, Requisitioning Offices, UN Member States and UN staff

Latest Bulletins

- 23 Apr 14 Updated UN responses to the questions from Air Charter Conference (18...
- O 3 Apr 14 Registration for Air
 - Transportation Companies (01 December 2013):...
- 18 Dec 13 Air Charter Conference (18 Dec 2013): presentation and form for...
- 03 Oct 13 Updated: Transition in solicitation methodology for long-term air...
- 30 Jul 13 ICAO Study on transition in

www.un.org/Depts/ptd

