



# Working with UN Agencies

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# Introduction of Sysmex Europe Part of the Sysmex Corporation



- Headquarters Kobe, Japan
- One of the leading IVD companies worldwide
- Global integrated network of Marketing, Sales, Production and R&D

**EMEA** 

- 6,739 employees as of 2015
- 5 RHQ's (Japan, EMEA, Americas, Asia Pacific, China)
- Serving 170 countries worldwide
- EMEA RHQ based in Hamburg, Germany since 1980







- Related to HIV / AIDS programs
  - Devices and reagents for CD4 / CD4% counting (HIV / AIDS immune status monitoring)



Devices and reagents for Hematology



## History of partnership





#### Business over the whole globe



- Placed more than 250 devices with UN Agencies for CD4 business in last 10 years
- Working together over whole globe
  - Some references
    - Zimbabwe
    - Sudan
    - Myanmar
    - Syria
    - Iran
    - Belarus
    - Uzbekistan
- Many of these projects are still ongoing with reagents and consumables deliveries
- Started also to work together in Hematology business based on existing contact structures

### Positive aspects of working together



- Dedicated Account Management at Sysmex for RFQ and order handling with UN Agencies in Copenhagen
- Simplified and time-saving processing of orders due to Long Term Agreements
- Supporting communication between UN country offices and Sysmex in-country distributors
  - Focused streamlining of requested products
  - Well calculated lead times
  - In time availability of shipments
  - Guarantee of highest product and service quality (shelf life, etc.)
  - Short and direct communication lines e.g. for sales service