



united nations relief and works agency
for palestine refugees in the near east

وكالة الأمم المتحدة لإغاثة وتشغيل
اللاجئين الفلسطينيين في الشرق الأدنى

overview of presentation

- An introduction to UNRWA and its operations
- Overview of Palestine refugee needs
- Overview of procurement spend
- Strategic priorities for 2016 and beyond

UNRWA

- Subsidiary organ of the UN General Assembly, established 1949. Operations began on 01 May 1950
- Provides direct service delivery (education, health, relief, social services, protection) to approx. 5.4 million registered refugees in 58 camps across Jordan, Lebanon, Syria, Gaza and West Bank.
- One of the largest UN programmes with 30,000 staff and an annual expenditure of approx. US \$1.24 billion (2015)

Operations comprise:

- Regular Programmes: Schooling, Primary Health Care, Social Safety Net support to the poorest, Microfinance, Environmental Health.
- Projects: Shelter rehabilitation, infrastructure improvement.
- Humanitarian interventions: Food and cash, Cash for Work, Education in Emergencies, Emergency Shelter.

THE GLOBAL GOALS For Sustainable Development



UNRWA

REFUGEES

JORDAN



GAZA



WEST BANK



SYRIA



LEBANON



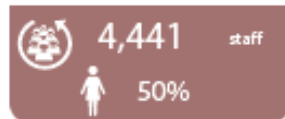
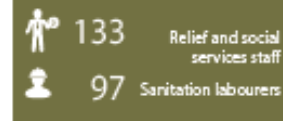
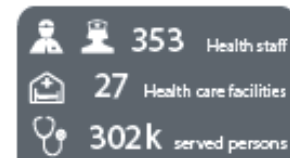
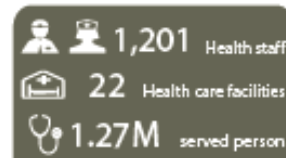
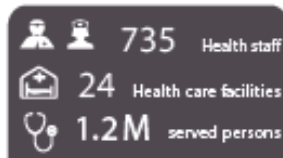
HQ

EXPENDITURE



UNRWA services

OPERATIONS



UNRWA's Procurement and Logistics Division (PLD) is responsible for the end to end procurement and supply chain management of all goods and services required to support UNRWA's operation to approx. 5.4 million registered refugees in:

- 58 camps
- 685 schools
- 125 primary health centres

Headquarters in Amman carries out most of the international procurement activities

The Field Offices manage most of the downstream linkage of the supply chain in addition to local procurement activities

UNRWA Procurement Spend- 2015

Area	Goods and Services Procured by UNRWA	Total (\$ US)
Construction	<ul style="list-style-type: none"> • Building • Engineering • Maintenance of premises 	109,416,901
Food	<ul style="list-style-type: none"> • Pulses, Wheat Flour, Rice • Sugar, Canned Meat and Fish • Milk, Dry and Fresh food 	84,923,586
Services	<ul style="list-style-type: none"> • Editorial, Design & Graphic • Education & Training Services • Financial & Insurance Services, Healthcare Services • Management, Business Professionals & Administrative Services • Security & Safety Services • Transportation, Storage & Mail Services • Travel, Food, Lodging 	45,691,117
Health	<ul style="list-style-type: none"> • Pharmaceutical Products • Laboratory, Measuring, Observing & Testing Equipment • Medical Equipment, Accessories & Supplies 	22,762,774

Procurement & Logistics Division

Navigate to www.unrwa.org/procurements

The screenshot shows a Windows Internet Explorer browser window displaying the UNRWA website. The browser's address bar is highlighted with an orange box, showing the URL <http://www.unrwa.org/procurements>. The website header features the UNRWA logo and the text "unrwa united nations relief and works agency for palestine refugees" in both Arabic and English. A "Donate" button is visible in the top right corner. The main content area is titled "PROCUREMENT" and includes a sub-header "UNRWA's Procurement and Logistics Division" and a paragraph stating "UNRWA PLD is based at UNRWA". Below this, there is a section titled "Frequently procured goods and services" with a list of items: school textbooks, maintenance services, pharmaceuticals and drugs, consultancies and professional services, equipment (such as medical and lab, ICT, transport etc), and basic commodities including flour, rice, sugar, powdered milk and canned meat. At the bottom, there are links for "UN Global Marketplace" and "UN General Business Guide".

Procurement & Logistics Division



UNITED NATIONS
GLOBAL MARKETPLACE

Welcome to the UNGM

Register



Business
Opportunities



Tender Alert Service



UN Staff Area



Contract Awards



Knowledge Centre



Procurement & Logistics Division 2015 -2016 Strategies

1. Increase access to affordable quality assured drugs
2. Smart partnering solutions that add value
3. Transition from Food to Voucher
4. More strategic decision making via the ERP
5. New e-procurement system called In-Tend – linked to UNGM

Procurement & Logistics Division 2015 -2016 Strategies



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**PLEASE FEED A PALESTINE
REFUGEE CHILD AND THEIR
FAMILY THIS RAMADAN**

🔒 Gifts are 100% secure

#GIFTOFHOPE



Thank you
Syukran jazeelan
Tusind tak