



united nations relief and works agency
for palestine refugees in the near east

وكالة الأمم المتحدة لإغاثة وتشغيل
اللاجئين الفلسطينيين في الشرق الأدنى

Axel Auerbach

Head Field Procurement & Logistics Office

UNRWA Westbank Field Office

on behalf of the Procurement & Logistics Division, HQ
(Amman)

- *Originally from the courier & transport sector*
- *Since 1998 Logistician & Purchaser for INGO & IGO/IPS (World Vision, IOM, ICRC & UNRWA)*
 - *SCM executive Masters*

- Introduction to the theme: UN Requirements for Emergency and Refugee Operations

...& understanding them 😊

- *The different UN orgs & their mandate*
 - *The cluster approach*
 - *The nature of Emergency & Refugee Operations*
-
- UNRWA and its operations
 - Overview of Palestine refugee needs
-
- Presentations by WFP & UNHCR
 - Q&A

UN organizations & their mandate

Mandate:

The UN is not ONE but a big family of many specialized agencies working under one umbrella. Hence check out the individual mandates!

About Us (look it up!)

- For over 65 years, the United Nations High Commissioner for Refugees (UNHCR) has been protecting the rights and well-being of refugees all over the world.
- The World Food Programme is the world's largest humanitarian agency fighting hunger worldwide.
- UNRWA provides assistance and protection for some 5 million registered Palestine refugees to help them achieve their full potential in human development

UN organizations & the cluster approach

Cluster Approach in Emergencies (look it up!)



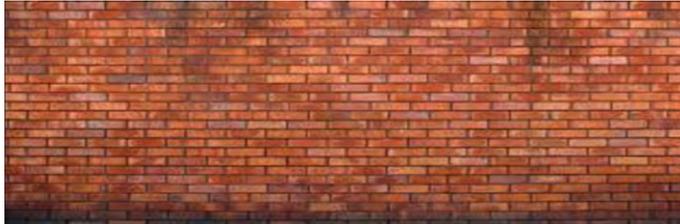
the nature of emergency & refugee ops

UNHCR

WFP

PUSH Phase = Standard Items

PULL Phase = Diversified Programs



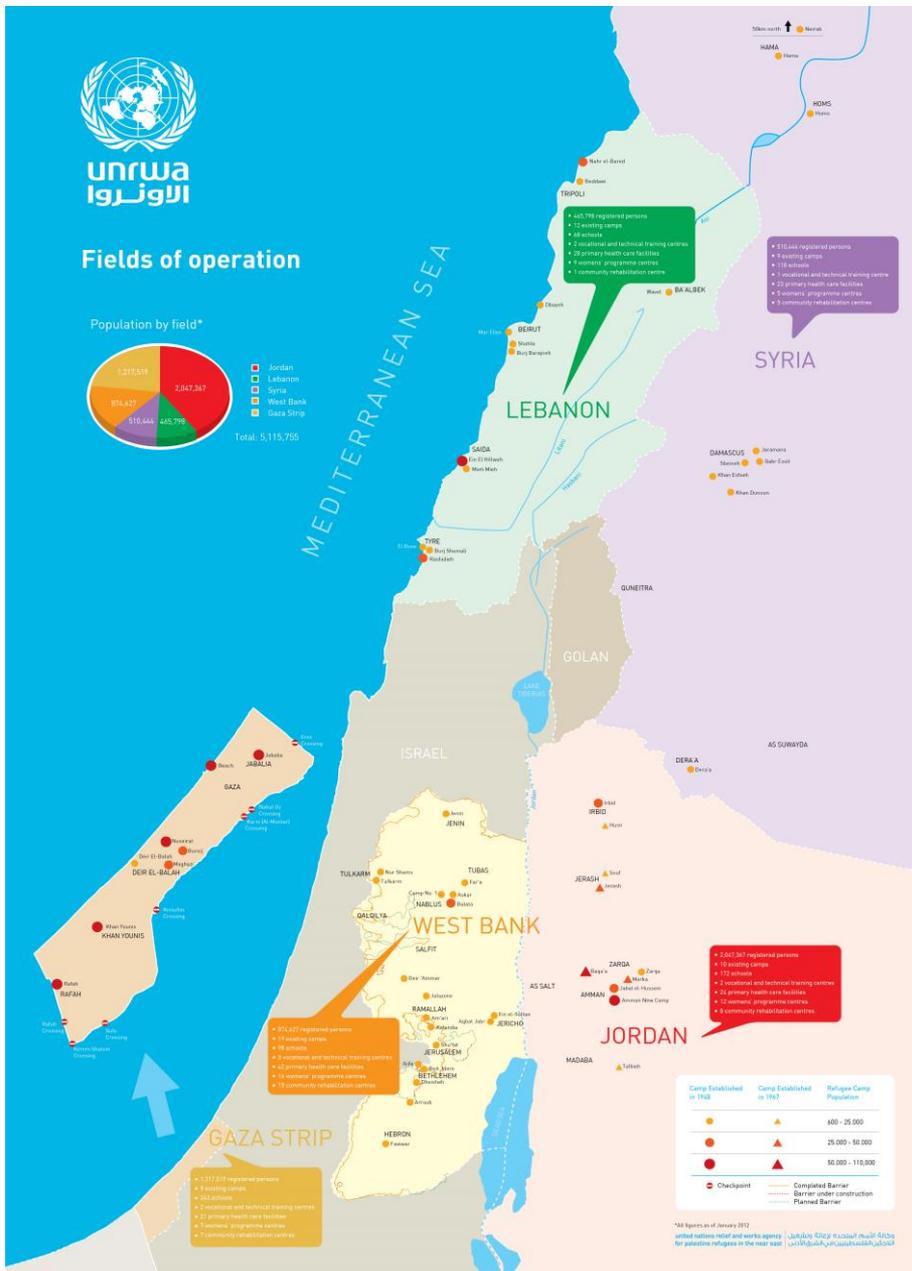
UNRWA



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Fields of operation

Population by field*



LEBANON

- 445,778 registered persons
- 12 existing camps
- 18 schools
- 2 vocational and technical training centres
- 20 primary health care facilities
- 6 women's programme centres
- 4 community rehabilitation centres

SYRIA

- 813,437 registered persons
- 9 existing camps
- 118 schools
- 3 vocational and technical training centres
- 23 primary health care facilities
- 3 women's programme centres
- 6 community rehabilitation centres

WEST BANK

- 1,110,444 registered persons
- 19 existing camps
- 16 schools
- 2 vocational and technical training centres
- 22 primary health care facilities
- 14 women's programme centres
- 7 community rehabilitation centres

JORDAN

- 2,047,367 registered persons
- 10 existing camps
- 75 schools
- 2 vocational and technical training centres
- 24 primary health care facilities
- 2 women's programme centres
- 4 community rehabilitation centres

GAZA STRIP

- 665,778 registered persons
- 4 existing camps
- 2 schools
- 2 vocational and technical training centres
- 22 primary health care facilities
- 2 women's programme centres
- 1 community rehabilitation centre

Camp Established in 1947	Camp Established in 1967	Refugee Camp Population
●	▲	600 - 25,000
▲	▲	25,000 - 50,000
▲	▲	50,000 - 110,000

Legend	Description
●	Checkpoint
—	Completed Barrier
—	Barrier under construction
—	Planned Barrier

*All figures as of January 2012
 United Nations Relief and Works Agency for Palestine Refugees in the Near East
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- Subsidiary organ of the UN General Assembly, established 1949. Operations began on 01 May 1950
- Provides direct service delivery (education, health, relief, social services, protection) to approx. 5.4 million registered refugees in 58 camps across Jordan, Lebanon, Syria, Gaza and West Bank.
- One of the largest & oldest UN programs with about 33,000 staff and an annual expenditure of approx. US \$1.24 billion annually (2015)

Operations comprise:

- Regular Programmes: Schooling, Primary Health Care, Social Safety Net support to the poorest, Microfinance, Environmental Health.
- Projects: Shelter rehabilitation, infrastructure improvement.
- Humanitarian interventions: Food and Cash, Cash for Work, Education in Emergencies, Emergency Shelter.

UNRWA

REFUGEES

JORDAN

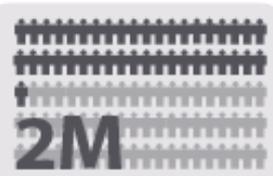
GAZA

WEST BANK

SYRIA

LEBANON

HQ

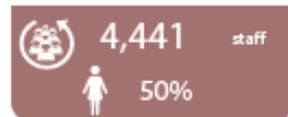
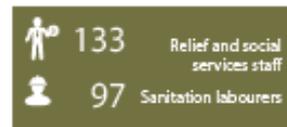
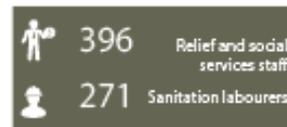
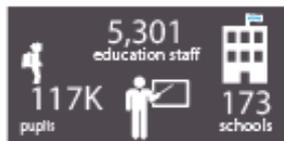


EXPENDITURE



UNRWA services

OPERATIONS



Procurement & Logistics Division

UNRWA's Procurement and Logistics Division (PLD) is responsible for the end to end supply chain management of all goods and services required to support UNRWA's operation to approx. 5.4 million registered refugees in:

- 5 fields of operation
- 58 refugee camps
- 701 schools
- 139 primary health centers

Headquarters in Amman carries out most of the international / consolidated procurement activities

The Field Offices manage most of the downstream linkage of the supply chain in addition to local procurement activities

UNRWA Procurement Spend- 2015

Area	Goods and Services Procured by UNRWA	Total (\$ US)
Construction	<ul style="list-style-type: none"> • Building • Engineering • Maintenance of premises 	109,416,901
Food	<ul style="list-style-type: none"> • Pulses, Wheat Flour, Rice • Sugar, Canned Meat and Fish • Milk, Dry and Fresh food 	84,923,586
Services	<ul style="list-style-type: none"> • Editorial, Design & Graphic • Education & Training Services • Financial & Insurance Services, Healthcare Services • Management, Business Professionals & Administrative Services • Security & Safety Services • Transportation, Storage & Mail Services • Travel, Food, Lodging 	45,691,117
Health	<ul style="list-style-type: none"> • Pharmaceutical Products • Laboratory, Measuring, Observing & Testing Equipment • Medical Equipment, Accessories & Supplies 	22,762,774

Procurement & Logistics Division

Navigate to www.unrwa.org/procurements

The screenshot displays the UNRWA website's Procurement and Logistics Division page. The browser window shows the URL <http://www.unrwa.org/procurements>. The page features the UNRWA logo and navigation menu. The main content area includes the following text:

PROCUREMENT

UNRWA's Procurement and Logistics Division (PLD) provides support over four million Palestine refugees. UNRWA PLD is based at UNRWA Headquarters in Amman, Jordan.

PLD provides Palestine refugees with high-standard goods and services, while striving to achieve best value for the money UNRWA receives from its donors. In support of this aim, the UNRWA procurement process is transparent, fair and in line with general UN procurement practices.

Frequently procured goods and services

UNRWA regularly procures:

- school textbooks
- maintenance services
- pharmaceuticals and drugs
- consultancies and professional services
- equipment (such as medical and lab, ICT, transport etc)
- basic commodities including flour, rice, sugar, powdered milk and canned meat

[UN Global Marketplace](#)

[UN General Business Guide](#)

Procurement & Logistics Division



UNITED NATIONS
GLOBAL MARKETPLACE

Welcome to the UNGM

Register



Business
Opportunities



Tender Alert Service



UN Staff Area



Contract Awards



Knowledge Centre





Thank you
Syukran jazeelan
Vielen Dank